

news release

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Humana Offers Support to Communities Impacted by Hurricane Harvey

Help for members, employees, brokers, employer clients and the community at large includes expanding access to crisis hotline and free counseling

SAN ANTONIO – August 27, 2017 – [Humana Inc.](#) (NYSE: HUM), one of the nation's leading health and well-being companies, announced today that it has launched a series of disaster relief efforts assisting its employees, members and communities impacted by Hurricane Harvey.

The full scope of damage from Harvey is still unfolding as the storm leaves unprecedented flooding in the state of Texas. As much as 50 inches of rain are forecast for some areas.

Texas Governor Greg Abbott has declared a state of disaster for 50 counties in Texas, while President Donald Trump announced Friday a major disaster proclamation for Texas granting the state federal aid.

"We know many of our employees, our health plan members, our Provider partners, our brokers and employer clients across Texas have been severely impacted by the storm and are in need of our assistance and support," said Dan Tufto, Regional President of Senior Products for Humana of Texas. "We are particularly concerned about the health and well-being of our members and want them to know we are committed to providing uninterrupted coverage and services at this critical time."

Humana has opened its toll-free crisis intervention hotline and counseling services beyond employees and members to include any individual who may need assistance in those Texas communities which have been impacted by Harvey.

Counselors and work/life specialists are available 24 hours a day, seven days a week at 1-866-440-6556 to provide free, confidential assistance to anyone needing help and support in coping with the disaster and its aftermath.

"Devastating storms like this can have a serious effect on the well-being of those trying to cope with the aftermath, which is why we're encouraging not only our members and employees, but the community at large, to call our free and confidential crisis intervention hotline and speak to one of our counselors," said Tufto.

Humana Medicare, commercial and individual members with questions about services available to them should call the toll-free phone number on the back of their Humana ID card.

About Humana

Humana Inc. is committed to helping our millions of medical and specialty members achieve their best health. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care

with the power to improve health and well-being and lower costs. Our efforts are leading to a better quality of life for people with Medicare, families, individuals, military service personnel, and communities at large.

To accomplish that, we support physicians and other health care professionals as they work to deliver the right care in the right place for their patients, our members. Our range of clinical capabilities, resources and tools – such as in-home care, behavioral health, pharmacy services, data analytics and wellness solutions – combine to produce a simplified experience that makes health care easier to navigate and more effective.

More information regarding Humana is available to investors via the Investor Relations page of the company's website at www.humana.com, including copies of:

- Annual reports to stockholders
- Securities and Exchange Commission filings
- Most recent investor conference presentations
- Quarterly earnings news releases and conference calls
- Calendar of events
- Corporate Governance information

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